

## DAYANANDA SAGAR COLLEGE OF ARTS SCIENCE & COMMERCE Amiliated to Bangalore University



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## Grievance Redressal Process

Acknowledgement of the Problem (or dissatisfaction) by the Grievance Cell



Collecting the relevant information relating to the nature of the complain



Grievance Cell resolves the issue



The resolution and decision is informed to the student



If student is satisfied, the matter would be closed Student is not satisfied with the resolution

The resolution and decision is informed to the student





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## Flow Chart of Grievance Cell

